

## House rules swimming pool “De Heerenduinen”

### General

- You accept these house rules when buying a ticket. These rules are an integral part of the buyers agreement between the guest and the swimming pool;
- You don't have access to the swimming pool without **wristband** and/or **valid** lesson card.
- Your wristband is always personal (except when you are using it as a multiple uses card), You can't loan it to someone else to use;
- When you misuse the wristband we will seize it due to fraud and you will not be resituated;
- Use of the tourniquet is mandatory. The only exceptions are people with strollers and disabled persons. They do have to scan there ticket at the tourniquet;
- Visitors are at all times obligates to follow the instructions of the staff;
- Visitors with medical issues are mandatory to inform the supervisory staff (in advance);
- Police will always be warned when visitors commits theft, is aggressive and/or shows inappropriate behaviour;
- Aforementioned behaviour can lead to interdiction from the swimming pool conform established protocol behaviour rules;
- During club hours the rental conditions about key rental apply;
- Management isn't liable for theft, lost or accidents in and around the swimming pool;
- Dangerous, obstructive and/or offensive behaviour in regard to other visitors should be omitted;
- Photographing and/or filming isn't permitted without prior permission;
- When there are thunderstorms all visitors -at the first appointment of the personnel- must leave the outdoor pool area;
- In the whole complex, both indoor and outdoor areas, you're not permitted to take along glass.
- In the whole complex, including the outdoor swimming pool and the associated outdoor area, you're not allowed to smoke;
- Pet's aren't allowed in the whole complex;
- Taking along alcoholic beverages is not permitted;
- It's not permitted to consume alcoholic beverages outside the catering area and catering terrace;
- Drugs are not permitted;

## Swimming pool

- Minors who can't swim yet will not be allowed into the swimming pool without an adult;
- Without a swimming diploma you are not allowed to enter the competition pool;
- For minors without a swimming diploma it is mandatory to wear a floating device and they are only allowed in the shallower pools (recreation- and toddler pools). They need to be under direct supervision of an adult. This is required in both the indoor and outdoor pool area;
- If the supervising adult isn't in swimwear the minors needs to have a swimming diploma;
- When swimming you need to wear (non-offensive) swimwear;
- Boerkini's made out of for this purpose swimming textiles are allowed. Use of the Nikad isn't allowed due to safety issues;
- Swimming with a monofin (mermaids tail) isn't allowed except under professional supervision in a target group;
- During laps swimming time you are not allowed to dive from the long side of the swimmingpool;
- Diving is prohibited from any side In the recreation swimming pool;
- Abuse of the drowning detection system will be punished with removal from the swimming pool and/or a temporary interdiction from the swimming pool.

## Changing rooms

- Standing on the benches in the changing rooms is not allowed;
- Eating is not allowed in the changing rooms;
- It isn't allowed to hang out or play in the wardrobe, shower area or the hallway.